



100 Bayshore Drive,  
Bath, ON K0H 1G0  
Telephone: 613-352-3478  
Email: [info@loyalistcovemarina.com](mailto:info@loyalistcovemarina.com)  
[www.loyalistcovemarina.com](http://www.loyalistcovemarina.com)

## Loyalist Cove Marina Newsletter – September 2018

Dear Customer,

**Fall is here and we would like to thank you for your business and continued support!**

We hope you had a great summer. Changes this season. We had a new student Kyle Bremmer, whom we wish to thank for his dedication this summer, wish him well at school and look forward to his return next year. We welcome Nathan Bresset, fiberglass technician, Liam West and Ron Jackson to our team.

### Fall/Winter Hours effective to Oct 19<sup>th</sup>, 2018:

Marina Facility (Including Fuel):	Monday – Friday	8:00 am – 5:00 pm
	Saturday – Sunday	8:00 am – 5:00 pm
Repair/Storage Facility:	Monday – Friday	8:00 am – 5:00 pm
	Saturday – Sunday	Closed

Appointments outside these hours may be scheduled at the LCM office.

### Environmental:

We would like to announce we moved up in the Clean Marine/Green Leaf program with Boating Ontario to a “Diamond” Rating! Our intention over the next year is to reach the highest level of “Platinum” status! We appreciate your diligence to adhering to our Clean Marine Policy.

Loyalist Cove Marina is proud to announce their intention to obtain their “Blue Flag” which is handed out by the group Environmental Defence and is given to marinas that commit to high levels of environmental excellence, safety, and sustainability. We invite and encourage you to become involved in this program to help keep our marina. Neighbourhood and surrounding waterways environmentally safe! Stay tuned for more information that will be posted in the clubhouse and emailed to you shortly or feel free to look at their website:

<http://www.blueflag.global/>

Please update yourself to our Clean Marine Policy you signed this spring.

Please note in particular:

- Check your bilges and replace your bilge sock. Spills are not acceptable and could be costly to you.
- Customers cannot pressure wash the bottoms of their own boats after haul out. We must provide this service in order to contain any contaminants in our haul out area only.
- Loyalist Township has asked that we make sure you do not use any non-environmentally friendly products in your holding tanks. They do not want these products getting into the sewage treatment plant. We do sell Super-Enzo at the office.

### Haul Out & Storage:

- Storage Agreements, Haul-out and Storage fees are due at time of haul-out.
- Arrange with LCM office for pumpout, fuel top-up and pressure wash prior to your scheduled haul out time.
- Be prepared, please review our “Boaters Haul-Out Checklist” to **avoid extra charges**.
- Don't forget to bring your cradle pads.



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- For mast up storage, make sure you tie off your halyards to keep them quiet.
- Ensure the office has a key or combination for your companionway entrance in case of an emergency we can get on board.
- Spring launch dates are not flexible with boats stored at the marina, due to limited space in the yard. Launch will depend on your boat location in the order it was hauled out.

#### **Boat Repair/Maintenance Requests:**

- A **Work Order is required** if our staff is to complete winterization, bottom washing or shrink wrapping.
- If you are winterizing your boat yourself, you will be asked to sign your winter storage agreement accordingly.
- Special requests and winter work should be scheduled “at the office” as soon as you can in order to allow us to coordinate your storage spot accordingly.
- Reminder that our 2018 Labour Rate is \$95.00/hour (Regular) and may be subject to change for January 2019.

#### **Invoices:**

- In order to continue aligning LCM’s payment Policy with standard marina best practices: **Invoices are due upon receipt.**
- **2% interest pro-rated monthly on any outstanding fees will be enforced.**
- We wish to thank our customers for their cooperation in this matter.

#### **Other:**

- Email or call the office with your requests or questions: [info@loyalistcovemarina.com](mailto:info@loyalistcovemarina.com)
- Check our website ([www.loyalistcovemarina.com](http://www.loyalistcovemarina.com)) and Facebook page for:
  - Haul-out updates
  - “Boaters Haul-out Checklist”

We hope you enjoy the remaining boating season!

**Sincerely,**

***The Gang at LCM!***